

How to Identify a Heat Pump Model

Is there a Silver ID sticker on the end of the unit - usually near the power cable running into the unit?

Yes

Obtain Model Number and proceed to Unit Manual or further trouble shooting

No

Does the air blow out the side or the top of the unit?

Side

Top

IPH Units 2014-2019

Grey / Cream Ali Case Honey Combe
White Oval Controller on end - LED
Black & White Digital Controller - See AI Controller
Models: 30-35-45-55-75-100



Ai Units - Aqua Inverter

2018 - Current
Black or Blue Case
Controller on Right End - Black & White Digital
Models 10-13-17-21-28- (35 aka IPH35T)
Also INSNRG Units Hi27 Hi40 Hi72 Hi96 HI120



EFI Units - Eco Full Inverter

2019-2021
Black ABS Case
Controller on End Digital Grey with Orange Back Light
Models 14-17-23



EFI Ultra - 2021 to Current

ABS Black Case
Fan on Side
Controller - Digital on Front
21-22 Digital Blue Controller
23- Current Digital Teal Controller
Models 9.5-11.5-15.3-21-25



Is Unit Round or Rectangular / Squareish?

Round

Rectangle or Square - Does the unit have 1 Fan or 2?

1 Fan

2 Fan

Unit is Round
TDI Ultra 2023- Current
Unit is Round

Unit is almost Square
EFI 30T - Grey Case 2021-2022
EFI 35 - Grey Case 2021-2023
TDI 35 - Black Case 2023- Current

Pipe inlet outlet on same side as controller
Unit is 3 Phase Only

Unit is almost Square - 1m x 1.1m
1 Fan Only
Black & White Digital Controller
Commercial IPH60

Unit is Retangle 2m x 1m Long
2 Fans
Black & White Digital Controller
Commercial IPH 120KW -

